If your child is having difficulty in school or you think a change to your child's Individualized Educational Program (IEP) is needed, communicating with the appropriate school or district personnel is often the quickest, simplest way to resolve or address an issue.

### Who Has the Information You Need?

**Teacher**
- Can provide information on:
  - IEP Implementation
  - Behavioral Challenges
  - Classroom Schedule
  - Grade Level Expectations

**Principal**
- Can provide information on:
  - School Policies and Procedures
  - Transportation
  - School Records
  - Staff Availability
  - Discipline Procedures

**Evaluation Personnel**
- Can provide information on:
  - Evaluations
  - Disabilities
  - Interventions
  - Accommodations

**Special Education Director**
- Can provide information on:
  - Special Education Policies and Procedures
  - District Resources
  - Independent Educational Evaluations (IEE)

### Examples of How to Begin Resolving an Issue

Good communication with the person working directly with your child, such as a classroom teacher or a special education teacher, can prevent many problems at school. **Try to work out problems with the teacher first and as they arise.** If you cannot resolve the issue with the teacher, then proceed to the next level.

**You believe your child is falling behind in his school work.**
- **Who do you contact?** Start with your child's teacher.
- **What do you say?** I would like to meet with you because I am concerned that my child is falling behind in his school work.

**You suspect your child has a disability and needs to be evaluated.**
- **Who do you contact?** The principal or special education director
- **What do you say?** I would like to have my child evaluated for a disability because I am concerned about why she is struggling in school. **Submit the request for evaluation in writing.**

**You believe your child's IEP is not being followed.**
- **Who do you contact?** Start with your child's teacher.
- **What do you say?** I would like to schedule an Admission, Review, and Dismissal (ARD) meeting to discuss concerns about how my son's IEP is being implemented. Perhaps some changes need to be made to his IEP.
Who Do You Contact for Assistance in Your Region?

The list below provides the contact information for the Texas Parent Training & Information (PTI) center staff assisting parents and professionals in each region as well as the Parent Engagement contact for the ESC. In Texas, Partners Resource Network, a non-profit agency, operates the statewide network of PTIs. PTIs are funded by the US Department of Education, Office of Special Education Programs.

For assistance finding your ESC region, please call SPEDTex, 1.855.773.3839, or visit http://spedtex.org.

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<th>REGION 1</th>
<th>REGION 6</th>
<th>REGION 11</th>
<th>REGION 16</th>
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| Maria Cordero  
Partners Resource Network  
956.477.9526 | Gail Wright  
Partners Resource Network  
936.348.0013 | Shannon Rosson  
Partners Resource Network  
817.757.3572 | PEN Project  
Partners Resource Network  
806.281.3495 |
| Elizabeth Alvarez  
Region 1 ESC  
956.984.6176 | Pam Bumpass  
Region 6 ESC  
936.435.8249 | Danielle Battle  
Region 11 ESC  
817.740.7530 | Alli Moore  
Region 16 ESC  
806.677.5199 |

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<th>REGION 12</th>
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| Natalie Parker  
Partners Resource Network  
361.445.2381 | Dee Lower  
Partners Resource Network  
903.541.1134 | Valarie Estrada  
Partners Resource Network  
254.275.1362 | PEN Project  
Partners Resource Network  
806.281.3495 |
| Maricela Garza  
Region 2 ESC  
361.561.8539 | Cheryl Schulik  
Region 7 ESC  
903.988.6903 | Teresa Chavez  
Region 12 ESC  
254.297.1134 | L’Rae Watson  
Region 17 ESC  
806.281.5870 |

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<th>REGION 3</th>
<th>REGION 8</th>
<th>REGION 13</th>
<th>REGION 18</th>
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</table>
| TEAM Project  
Partners Resource Network  
979.383.4044 | Patricia Reedy  
Partners Resource Network  
903.747.0010 | Veronica Alvarez  
Partners Resource Network  
512.969.1848 | Lacye Martinez  
Partners Resource Network  
432.530.4382 |
| Amy Shedd  
Region 3 ESC  
361.573.0731 ext. 240 | Vickie Brantley  
Region 8 ESC  
903.575.2759 | Paul Freeman  
Region 13 ESC  
512.919.5242 | Desiree Caddell  
Region 18 ESC  
432.563.2380 |

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<th>REGION 4</th>
<th>REGION 9</th>
<th>REGION 14</th>
<th>REGION 19</th>
</tr>
</thead>
</table>
| Ana Esparza  
Partners Resource Network  
832.720.2152 | PATH Project  
Partners Resource Network  
940.435.1222 | Jamie Thomas  
Partners Resource Network  
325.450.2774 | PEN Project  
Partners Resource Network  
915.494.3925 |
| Nicole Price  
Region 4 ESC  
713.744.6809 | Paula Perkins  
Region 9 ESC  
940.397.8215 | Suzanne McGuire  
Region 14 ESC  
325.675.8614 | Daniely Gutierrez  
Region 19 ESC  
915.780.5356 |

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<th>REGION 15</th>
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</thead>
</table>
| Marion Campbell  
Partners Resource Network  
409.790.0741 | Jim Wright  
Partners Resource Network  
469.388.8662 | Jamie Thomas  
Partners Resource Network  
325.450.2774 | Magaly Diaz  
Partners Resource Network  
210.632.4045 |
| David Ochoa  
Region 5 ESC  
409.951.1704 | Pamela Baker  
Region 10 ESC  
972.348.1654 | Debbie Martin  
Region 15 ESC  
325.658.6571 | Claudia Vargas  
Region 20 ESC  
210.370.5286 |